



REPAIR Form

AT1810-

AT2520-

AT2500-

AT3500-

SERIAL NO # **995352**

AT1820-

AT3520-

AT2510- **160**

AT3510-

RMA NO. # **3858**

SC25-

SCSI -

CUSTOMER: JET PROPULSION LABS
CONTACT: MEHRAN GANGIANPOUR

DATE R'CVD 3/4/03

CUSTOMER REF NO. #

PHONE # 818+ *354-0084*

Customer's Input: UNIT IS NOT RECOGNIZED BY FDISK.

Problem Found : UNIT HAD A BLOWN FUSE. UPON REPLACING THE FUSE IT WAS FOUND THAT THE CONTROLLER CHIP WAS GETTING HOT AND THE UNIT WAS DRAWING OVER 1-AMP THIS PROBLE IS USSUALLY CAUSED BY, INTALLING THE CABLE ONE ROW OFF, OR THE CABLE WAS INSTALLED BACKWARDS.

Actual Repair : FUSE AND CONTROLLER CHIP WERE REPLACED, DRIVE WAS PROCESSED THROUGH ALL MFG TEST. AL TEST PASSED. RETURN DRIVE TO CUSTOMER.

DATE SHIPPED:

WARANTY REPAIR

NON-WARRANTY REPAIR

CUSTOMER P.O. #

TEST PERFORMED: DDP COREHDT RE-INITIALIZED OVEN TEST Cold Hot

Repaired By : ET

Date: 3/7/03

Inspected by:

Date: *3-7-03*